

[ELECTRONIC COMPLAINT HEADER]

ICC COMPLAINT ID: 2002-21285S

CONTACT NAME: ARCHER, LORAINÉ
COMPANY NAME: PEOPLES GAS LIGHT AND COKE COMPANY, THE
ADDRESS: 16TH FLOOR
13C EAST RANDOLPH STREET
CITY, ST, ZIP: CHICAGO, IL 60601

[COMPLAINT INFORMATION]

COMPLAINT INFORMATION

COMPANY: PEOPLES GAS LIGHT AND COKE COMPANY, THE
NORMAL

PRIORITY:

OPEN DATE: 07/30/02
COUNSELOR: PURJ COOPER, JESSA
ILCC FILE #: 21285 SPRINGFIELD
RATE CLASS: RESIDENTIAL

CUST NAME: GREEN, DOROTHY
CUST CONTACT:
STREET: 1423 S. PRAIRIE AVE.
CITY/ST/ZIP: CHICAGO, IL 60605
COUNTY: COOK
TELEPHONE #: (312) 945-0108
CAN BE REACHED #: () - EXT.:

ACCOUNT #: 4500013544484

SERVICE STATUS: NOT APPLICABLE
SERVICE TYPE: GAS
CASE ORIGIN: CONSUMER LETTER
CONTACT CODE: INFORMAL COMPLAINT (CSD REFERS COMPLAINT TO CO)
OPEN PROBLEM CODE: BILLING

BRIEF EXPLANATION: CUST'S DISPUTING BILL FOR \$3,350.36 FOR SVC @ 4735 S.
FORRESTVILLE IN CHIC. SHE STATES THAT SHE PURCHASED THIS
PROPERTY IN 4/96 BUT NEVER LIVED 3 THE PROPERTY. SHE
CLAIMS IT WAS RENTED THE WINTER OF 1996. SHE STATES THAT
AT THE TIME THIS BILL WAS INCURRED SHE LIVED IN HOMEWOOD.
PLEASE ADVISE CUST AND ICC.

[END OF COMPLAINT INFORMATION]

7-30-02
ML

Exhibit A